

## About Bev

Bev was raised in Bradford, Ontario, a small community north of Toronto, Canada. During her school years she developed and maintained interests in playing music, theatre, photography and volunteer work.

Bev began her professional life as a paramedic, having graduated from the Ambulance and Emergency Care program at Humber College in 1986. As a Paramedic, Bev primarily provides comprehensive pre-hospital advanced medical and trauma care. She is charged with providing emergent on-scene treatment, crisis intervention, life-saving stabilization and transport of ill or injured patients to definitive emergency medical facilities. Communication is an important part of the position she holds, dealing with people in a wide variety of situations. Bev has the ability to handle numerous tasks at one time, all while maintaining her composure.

Bev completed the Ambulance Management Certificate program in 1987 and became the full-time manager of Lewis Ambulance Service in Bradford. She served in that role for over 10 years. As a front-line manager, Bev was involved in motivating workers to achieve the overall objectives of the company. Additionally, as the spokesperson of the staff working under her supervision, Bev was responsible for dealing with a variety of people and situations. Bev is a highly resourceful person who at times of problems looks for innovative ways to arrange both internal and external resources for solving the problem. She possesses excellent organizational and leadership abilities.

Her life changed course in 2002 when her own marriage of 15 years ended. Bev went through the mediation process and eventually through the court process. Bev realized there was a need for family mediators who had the experience not only of dealing with couples in crisis but also someone who has shared similar personal experiences. Bev reentered the academic stream, acquiring an under graduate diploma in Family Mediation from McMaster University in Hamilton.

As a mediator Bev is an effective conflict manager with excellent communication skills. She helps people to work together as a team to reach a fair agreement. She is impartial and has respect for people and their individual situations. Bev has the ability to define, clarify and communicate issues clearly. She is able to project a non-judgemental attitude toward her clients and her clients' issues. She can help her clients reach an agreement that is uniquely suited to them that they have negotiated for themselves. She can help them make good decisions even in moments of stress.

Bev is the mother of four and understands the meaning of flexibility, patience and enthusiasm. With her positive attitude, she continually acts as a catalyst and facilitator, mediator and teacher, with compassion and empathy.

She has coached and encouraged others to develop their skills, set goals, make decisions and choose directions. She is a leader who inspires others to develop into leaders. She demonstrates self-confidence and clear values. Bev is skilled in working with people and

is able to understand and adapt to different cultural, racial, spiritual and intellectual needs of a client and their family members